



## FAQ

### **Do I qualify for home health?**

If you have a diagnosis that requires skilled care, instruction, and/or management, home health care may be for you. In order to qualify, you must meet the homebound status criteria and have a current referral from your physician. Check with your insurance provider to see what home health benefits your plan offers.

### **Do I have a choice in which home health agency I use?**

Absolutely. It is completely up to you to decide what agency you are most comfortable utilizing. It is advisable to check the agency's rating and status before committing. We proudly provide the highest quality standards of home care to our patients and are a 5 out of 5 star rated home health care agency.

### **How long can I use home health services?**

You may remain under the care of home health services as long as deemed necessary by your clinical team and physician. As long as you continue to meet the homebound status criteria and have a medical necessity for care, you will continue to qualify. It is important to check with your insurance to see if they have a cap on services under your plan.

### **What does home health NOT cover?**

Home health can handle most situations in the comfort of your own home, including wound care and diagnostics. There are services that may need to be outsourced to other companies, such as durable medical equipment or high-tech diagnostics (examples: sleep study or x-ray). Should you choose to participate in an outpatient therapy program, home health would need to be discontinued.

### **What are Medicare and Medicaid? Do they cover home health services?**

CMS Definition of Medicare: The federal health insurance program for: people 65 years of age or older, certain younger people with disabilities, and people with End-Stage Renal Disease (permanent kidney failure with dialysis or a transplant, sometimes called ESRD).

CMS Definition of Medicaid: A joint federal and state program that helps with medical costs for some people with low incomes and limited resources. Medicaid programs vary from state to state, but most health care costs are covered if you qualify for both Medicare and Medicaid.

Yes, Medicare and Medicaid both cover home health care. We highly recommend checking with the provider since there are multiple insurance advantage programs under Medicare and Medicaid and most agencies do not accept all of them.